

ESC claim info:

ESC sk & cz s.r.o,

RMA creation – below address start working **beginning of July**

Retailer/customer has to send e-mail to dedicated e-mail address: plazabo@esc.sk with following details:

- Number of packages
- Pick up address
- Contact details (e.g. telephone number)

Next business day GLS will pick up package, logistic is free of charge.

Device should be properly packed to avoid any damages during transportation process

In case retailer would like to use their own transportation service, can send device directly to:

ESC sk & cz s.r.o

Nádražní 686/9,

602 00 Brno

Phone number: 538 700 980